

Organisation Name	Indian Institute of Geomagnetism, New Panvel
Tender No.	IIG/Tender/AMC/06/2021
Type of Organization	Research Centre
Product Category	AMC for the Cisco UCS mini chassis with Blade Servers for One year
Tender Type	Single BID
Tender Value	Rs. 4,88,000/-
Performance Security	3% of the value of the order
Location	Indian Institute of Geomagnetism Plot No.5, Sector-18, Kalamboli Highway, New Panvel, Navi Mumbai – 410 218
Contact	Purchase & Stores Officer
Email	<u>stores@iiqs.iiqm.res.in</u>
Phone	022-27484102
FAX	022-27480462

INDIAN INSTITUTE OF GEOMAGNETISM
(AN AUTONOMOUS ORGANISATION OF THE DEPARTMENT OF SCIENCE &
TECHNOLOGY, GOVT. OF INDIA)

Telephone : 022-2748 4102
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Panvel,

Address: Plot No.5, Sector-18,
Kalamboli Highway, New

Navi Mumbai – 410 218

Email : iig.pso.stores@iigm.res.in

Website : www.iigm.res.in

LIMITED TENDER ENQUIRY FOR AMC of service and support FOR THE
CISCO UCS MINI CHASIS WITH 4 BLADE SERVERS **FOR 1 YEAR**

Tender No. IIG/TENDER/AMC/06 /2021

TENDER DOCUMENT

AT

Indian Institute of Geomagnetism (Department of Science & Technology)

Plot No.5, Sector-18, Kalamboli Highway,

New Panvel, Navi Mumbai – 410 218

Subject: Limited tender enquiry to engage the AMC party for service and support contract of the Cisco UCS mini chassis with 4 nos. blade servers for 3 years period.

IIG computer center has CISCO mini chassis procured in July 2018. It is in operational condition without any hardware fault. It has 4 no of blade servers out of which 2 are independent application servers and 2 are in hosting servers for VMware solution. All those are critical servers and application of IIG IT infrastructure. As warranty of the chassis is expired we are looking for agency to put the chassis under AMC contract for

Sealed quotations are hereby invited for the service and support AMC (comprehensive) for the Cisco UCS mini chassis with 4 nos, blade servers for 1 year at Indian Institute of Geomagnetism, Plot No.5, Sector-18, Kamboli Highway, New Panvel, Navi Mumbai – 410 218.

Scope of work and Terms and Conditions

Information about the Hardware parts of IIG Cisco chassis parts:

Part Number	Description	Quantity
UCSB-5108-AC2	UCS 5108 Blade Server AC2 Chassis, 0PSU/8 fans/0FEX	1
CON-SNT-SBB200M5	SNTC 8X5XNBD UCS B200 M5 Blade w/o CPU, mem, HDD, Mezz	4
CON-SNT-FIM324	SNTC-8X5XNBD UCS 6324 In-Chs FI w/4 UP 1X40G E-port	2
C1-C2960X-24TD-L	Catalyst 2960-X 24 GigE, 2 x 10G SFP+, LAN Base	1

Scope of work:

- 1. Comprehensive hardware AMC for Cisco mini chassis.**
- 2. Regular Service and support for chassis management, configuration and troubleshooting.**
- 3. Application and operating system installation support**
- 4. Regular updates of Chassis and it's accessories firmware as per CISCO service and support policy.**
- 5. Provide support for Any other chassis related integration work with other server, storage, network system**
- 6. Support should be remote and on site as per severity and need of the service call.**
- 7. To carry out Backup and restoration of any kind of data.**
- 8. To provide Day to day admin activity support whenever needed.**

TERMS & CONDITIONS

1. The prices quoted are in INR inclusive of all taxes.
2. The party provide the support for 1 year in co-ordination with OEM/OEM authorized service partner.
3. Tenders not confirming to the Terms and Conditions and specifications mentioned in the tender documents are liable to be rejected
4. Institute reserves the right to accept or reject any tender offer without assigning any reason.

Price Validity:

Four months from the date of opening of the price bid.

Payment Schedule:

Bill of AMC to be presented on completion of six monthly basis.

Tender Details:

Tenders are to be submitted in single sealed envelope mentioning “**Limited tender enquiry for the AMC for the Cisco UCS mini chasis for 1 year or send Email on neeta.walunj@iigm.res.in.**”

**To,
The Purchase & Stores Officer,
Indian Institute of Geomagnetism
Plot No.5, Sector-18, Kalamboli Highway,
New Panvel, Navi Mumbai – 410 218**

On or before 16th November, 2021 by 1500 Hrs.

Any bid received by IIG New Panvel after the deadline for submission of bids prescribed by IIG New Panvel, will be summarily rejected and returned unopened to the Bidder. IIG New Panvel shall not be responsible for any postal delay or non-receipt /non delivery of the document. No further correspondence on this subject will be entertained.